

PROVISIONAL SCHEDULE

International Public Management Network Conference

The Science of Delivery

December 9-11 2014

hosted by

Department of Public Policy
City University of Hong Kong

Dinner and opening address

Coach leaves City View Hotel at 6.15pm to Aberdeen Boat Club, Aberdeen, Hong Kong.

Reflections on Occupy Central

Chair Professor Joseph Cheng,
Department of Public Policy,
City University of Hong Kong

8.20am Depart City View Hotel for CityU campus: escorted

10th December

9.15am Welcome CityU and IPMN

Ray Forrest, Chair Professor of Housing and Urban Studies, Head of Department of Public
Policy, CityU

Clay Westcott, President, International Public Management Network

Papers

Session 1 9.30-11.00am

Chair: Paul Cammack, Head of Department, Asian and International Studies, CityU

Title: **How can international development professionals support government leaders**

Author(s): Jose Edgardo Campos, Benjamina Randrianarivelo and Kay Winning (World Bank
Institute)

Title: **Delivering better outcomes in education: the World Bank's experience 1995-2013.**

Author(s): Arianne Wessel and Clay Wescott (World Bank)

11.00-11.30 Break

Session 2 11.30-12.30pm

Chair: Chan Su Jung, Department of Public Policy, CityU

Title: **Network Visibility and Network Effectiveness in Health Care Service Delivery**

Author(s): Hiroko Kudo (Faculty of Law, Chuo University)

Title: **Exploring the impact of e-government on expectations of public service provision: Evidence from Seoul, South Korea**

Author(s): Gregory A. Porumbescu (Department of Public Administration, Northern Illinois University)

12.30-2.00pm Lunch – City Top (CityU Campus)

Session 3 2.00-3.15pm

Chair: Clay Westcott, World Bank

The Urban-Rural Gap in Governance: Evidence from Vitenam

Author(s): Tung Duc Phung et al. (Mekong Development Research Institute)

Title: **Decentralizing Decentralized Governance: Citizen Empowerment and Coproduction of Municipal Public Works in Northeast Thailand**

Author(s): Tatchalerm Sudhipongpracha (College of Local Administration, Khon Kaen University, Khon Kaen, Thailand)

Achakorn Wongpredee (Graduate School of Public Administration National Institute of Development Administration, Bangkok, Thailand)

3.15-3.45pm Break

Session 4 3.45-5.30pm

Chair: Ian Scott, Department of Public Policy, CityU

Title: **Public Task Fulfillment: Comparing Public Policy and Public Management Perspectives on Governmental Performance**

Authors: Gene A. Brewer (The University of Georgia and Utrecht University) and Peter L. Hupe, (Erasmus University Rotterdam)

Discussion and reflection on the day

7pm Dinner – Garden Restaurant, Yau Mai Tei

11th December

Delegates make own way to CityU

Papers

Session 5 9.45-11.00am

Chair: Cheol Liu, Department of Public Policy, CityU

Title: **Learning from different models of organization and delivery in the response to emergency food needs: experiences from USA and UK and Europe**

Author(s): Alex Murdock (London South Bank University, London)

Title: **Reactions To Public Service Failure: Experiments On Blame, Choice, Compensation And Postrecovery Satisfaction**

Author(s): Steven Van de Walle (Erasmus University Rotterdam)

11.00-11.30am Break

Session 6 11.30-12.30pm

Chair: Chih Wei Hsieh, Department of Public Policy, CityU

Title: **Municipal Performance Management – From Mega-city to small city it's the best practice**

Brooks Rainwater (City Solutions and Applied Research, National League of Cities)

Title: **A complexity-based supply management perspective on public service delivery**

Author(s): Hillary Eason (World Bank)

12.30-2.30pm Lunch – Wang Jie Sha (Festival Mall)

Session 7 2.30-4.00pm

Chair: Maria Cucciniello, Bocconi University & Visiting Professor Department of Public Policy, CityU

Title: **Managing Citizen's Expectations for Public Service Delivery within Society's Ability in Nigeria and Ghana**

Author(s): Mangai, M. S. and Johan A. M. de Kruijf (Department of Public Administration, Radboud University)

Title: **Open Government & Digital Feedback Loops for Public Infrastructure Delivery in the Philippines**

Author(s): Kai Kaiser (Senior Economist, World Bank)

Title: **Science of delivery outside science - The telemedicine controversy and health care policy in Korea**

Author(s): Hanah Cho and Junki Kim (Graduate School of Public Administration, University of Seoul, Korea)

Session 8 4.00-5.00pm

Chairs: Clay Westcott and Richard M. Walker

Discussion and reflection on the conference

7pm Farewell Dinner

Café Siam (Lan Kwai Fung)